

BEFORE THE INSURANCE COMMISSIONER  
FOR THE STATE OF ARKANSAS

ARKANSAS INSURANCE DEPARTMENT )  
PETITIONER )

vs. )

MINDY HAWKINS )  
RESPONDENT    NPN 1662523 )

A.I.D. NO. 2016- 067

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LICENSE REVOCATION ORDER

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On this day, the matter of the producer's license of Mindy Hawkins ("Respondent") came before Allen Kerr, Arkansas Insurance Commissioner ("Commissioner"). A hearing was held on May 31, 2016, in the First Floor Hearing Room of the Arkansas Insurance Department ("Department") pursuant to the Notice of Hearing dated April 22, 2016. The hearing was held before Chief Deputy Commissioner Russ Galbraith ("Hearing Officer") pursuant to his appointment by the Commissioner in accordance with Ark. Code Ann. § 23-61-103(e)(1). The Department was represented by Gray Allen Turner, Associate Counsel. Respondent failed to appear at the hearing.

FINDINGS OF FACT

1.     The Commissioner of Insurance has jurisdiction pursuant to the Arkansas Insurance Code, specifically Ark. Code Ann. §§ 23-60-101, *et seq.*

2. Respondent was sent a notice of hearing by both regular and certified mail on April 22, 2016, to the address corresponding to her insurance license. Therefore, the Respondent received adequate notice of the hearing as required by Ark. Code Ann. § 23-61-109(b)(c). Additionally Respondent called to inform the Department that she would not be appearing for the hearing.

3. Respondent holds an Arkansas Resident Producer License, National Producer Number 1662523 and lives in Hot Springs, Arkansas.

4. Respondent was requested to reply to a written request for information from Arkansas Insurance Department investigator Marjorie Farmer sent on February 24, 2016. Respondent failed to reply to this request for information.

5. Respondent was requested to attend an investigatory conference scheduled for April 19, 2016. Respondent failed to attend the conference or rescheduled the conference.

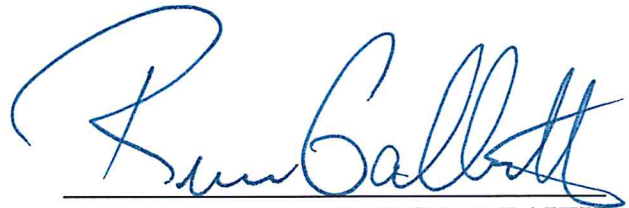
#### CONCLUSIONS OF LAW

1. Ark. Code Ann. §23-64-512(a)(13) authorizes revocation if a producer fails to provide a written response after receipt of a written inquiry from the commissioner or his or her representative as to transactions under the license within thirty (30) days after receipt thereof. Respondent's failure to provide a written response to a written inquiry is therefore a violation of Ark. Code Ann. §23-64-512(a)(13).

### RECOMMENDATION OF HEARING OFFICER

WHEREFORE, upon consideration of the evidence of record and the foregoing Findings of Fact and Conclusions of Law, the Hearing officer recommends the following:

6. That the Arkansas Resident Producer's License, National Producer Number 1662523, of Respondent Mindy Hawkins be revoked;



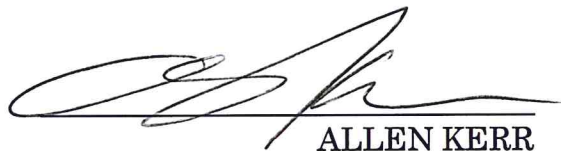
RUSS GALBRAITH  
CHIEF DEPUTY COMMISSIONER  
AND HEARING OFFICER

### CERTIFICATION

I, Allen Kerr, Insurance Commissioner for the State of Arkansas, do hereby certify that the above Findings of Fact, Conclusions of Law, and Recommendations of the Hearing Officer were made by and under my authority and supervision by Russ Galbraith, Chief Deputy Commissioner and Hearing Officer in this proceeding. I hereby adopt the Hearing Officer's Findings of Fact, Conclusions of Law and Recommendations in full, as set forth herein.

THEREFORE, it is hereby ORDERED that the Arkansas Resident Producer's License, National Producer Number 1662523, of Respondent Mindy Hawkins be revoked.

IT IS SO ORDERED THIS 8<sup>th</sup> DAY OF July, 2016.

A handwritten signature in black ink, appearing to read 'AK', is written over a horizontal line.

ALLEN KERR  
INSURANCE COMMISSIONER  
STATE OF ARKANSAS